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| Cp Objective To acquire a highly rewarding career in the restaurant industry. Skills  * Quick problem solver * Committed team player * High energy * Guest relations professionals * Up-selling capability * Thrives in fast-paced environment * Courteous, professional demeanor * Cash handling experience * Liquor and smoking laws familiarity | |  | | --- | | Cierra Powell161 Crawford street Biloxi, Ms. 39530 | Cell: 2283241261 | www.linkedin.com/in/cierra-powell-763606165 |  ExperienceHostess • Back Bay seafood restaurant • 03/2011 – 10/2012 Greet guest, properly seat guest according to server seating chart, recorded to-go orders and accurately entered into a POS system, set schedule party tables up prior to arrival, buss/reset tables, use of POS system, etc. Hostess/Expo • The Hook Up Restaurant • 10/2012 – 07/2014 Greet guest, properly seat guest according to server seating chart, recorded to-go orders and accurately entered into a POS system, set schedule party tables up prior to arrival, buss/reset tables, use of POS system, expedited food, kitchen prep, trayed/carried food to tables on large trays using service legs, etc. Hostess • Cora’s in the White House Hotel • 07/2014 – 02/2016 Greet guest, properly seat guest according to server seating chart, recorded to-go orders and accurately entered into a POS system, set schedule party tables up prior to arrival, buss/reset tables, use of POS system, Set up/ break down catering events, etc. Floor MAnager • The Biloxi Lugger • 09/2015 – 08/2016 Met with Chef to learn specials of the day and items out of stock, uploaded images to social media page for proper advertising on specials and upcoming events, designed a daily/weekly section rotational sheet for waitresses, hire/terminations, implemented training and retraining when necessary, ordered office/bar/front of house items, scheduling of employees and live music, cash out waiters at end of shift and ran reports, deposits and kept small denominations in petty cash, personally worked any position in house if shorthanded, scheduled maintenance, etc. Waitress • Baja Beach Biloxi • 04/2017 – 03/2018 Greet guest, properly seat guest according to server seating chart, recorded to-go orders and accurately entered into a POS system, buss/reset tables, use of POS system, accurately inform guests of any/ all specials, be knowledgeable of menu for allergy related issues, etc.  Waitress • Bacchus Biloxi • 04/2018 – Present  Greet guest, properly seat guest according to server seating chart, recorded to-go orders and accurately entered into a POS system, buss/reset tables, use of POS system, accurately inform guests of any/ all specials, be knowledgeable of menu for allergy related issues, etc. EducationAssociates of Applied Science • 2015 • Mgccc Coursework in Hotel Management and Hospitality Management  Coursework in Restaurant and Hospitality Operations  Certified in Food and Beverage through American Hotel and Lodging Association Summary Highly effective at anticipating and accommodating customer needs. Friendly, punctual, and enthusiastic team player.  Hardworking loyal employee who thrives under pressure and goes above and beyond to create unforgettable guest experiences. 6+ years’ experience in all areas of the FOH and BOH  Expert at multi-tasking and delivering prompt and friendly service to all customers. Maintains a positive attitude and a profound sense of humor during peak hours. |